

Marine Training Services

Privacy Statement

This privacy statement applies only to recreational boat operator training and assessment services provided by accredited training providers who have entered into contracts with the Director of Marine Safety to provide those services.

Marine Training Services is committed to protecting personal and sensitive information consistent with the principles set out in the Information Privacy Act 2000 (Vic), and, if applicable, the principles set out in the Privacy Act 1998 (Cth), and any other privacy law.

Personal Information

Personal information is information about you whether fact or opinion from which your identity could reasonably be ascertained.

Use and Disclosure of Personal Information

Marine Training Services requests you to provide personal information for the purpose of allowing Marine Training Services to provide recreational boat operator training and assessment services to you and for Marine Safety Victoria to manage or administer its accredited training providers and undertake its functions relating to recreational boat operator licences, or as required by law in regard to Marine Safety Victoria's statutory obligations.

Marine Training Services is required to protect and handle your personal information in accordance with the Information Privacy Act 2000 (Vic).

Personal information that is collected by Marine Training Services may also be used and disclosed to government agencies, departments and organisations (for example, Marine Safety Victoria or other areas of the Department of Transport, Victoria), and to contractors whose duties require them to use it, in undertaking functions relating to recreational boat operator licenses. Such agencies, departments and organisations are required to protect and handle your personal information in accordance with the Information Privacy Act 2000 (Vic) or interstate privacy legislation.

Your personal information will not be used for training other persons. All persons and companies referred to in any examples in training materials provided by your accredited training provider are purely fictitious and any resemblance to existing persons or companies is purely coincidental.

Data Quality

Marine Training Services will seek wherever possible to ensure that the personal information it collects, uses or discloses is accurate, complete and up to date. In many instances Marine Training Services relies upon you to provide accurate and complete information and to advise Marine Training Services should you circumstances change over time.

Data Security

Marine Training Services takes all reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification or disclosure and securely destroys or de-identifies personal information when it is no longer needed.

Transfer of information Interstate

Government agencies, departments and organisations rarely transfer personally identifying information to organisations outside the state of Victoria, however this may occur in some circumstances where required or permitted by law. If transferred the information is afforded a substantially similar level of privacy protection it would receive in Victoria.

Access and Correction

You have a right of access to and correction of information about you. You may gain access to information about you that is held by Marine Training Services by contacting Marine Training Services, 17 Swanston Street, Geelong Vic 3220, phone 03 5229 5432.

You may have your personal information corrected with authentication and proof (where legislation does not prohibit correction) or a note of dissension from an opinion or view may be attached to a file where this is possible.

Unique Identifiers

A unique identifier is a code consisting of alphabet characters and numerals (not the individual's name) that is applied to an individual and distinguishes them from other individuals, for example a drivers licence number. Marine Training Services does not assign, use or disclose unique identifiers to individuals unless it is necessary to do so to carry out one of its organisational functions efficiently and does not adopt an identifier assigned by another organisation for another purpose.

Each certificate of attainment issued by Marine Training Services on behalf of Marine Safety Victoria will have a unique certificate number that will be assigned to you.

Complaints

If you consider that your privacy has been breached or interfered with in any way you can make a complaint by contacting Marine Training Services, 17 Swanston Street, Geelong Vic 3220, phone 03 5229 5432.